RentPlus™ 2.0

User Guide

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RentPlus™ 2.0

Contacting Hi-Tech Smart Systems

Support: 800-677-3427 or 770-692-4350 extension 2#
support@hitechsoftware.com

Sales: 800-551-8324 or 770-692-4350 extension 1#
sales@hitechsoftware.com

Billing: 800-551-8324 or 770-692-4350 extension 4#
admin@hitechsoftware.com

General e-mail: info@hitechsoftware.com

Fax: 770-692-2237

Mailing address: PO Box 3167, Peachtree City, GA 30269

Web Site: www.hitechsoftware.com

For technical support and other contact purposes, it is necessary that we have your valid primary-contact e-mail address. Please provide your e-mail address at the time that you complete the on-screen registration of RentPlus or at any time that the primary contact e-mail address may change.

RentPlus Overview

RentPlus is accounting and customer management software designed specifically for the use of self-storage companies. The software provides a way of processing all of the principal daily tasks that need to be done that records all accounting data, keeps customer (and other) information updated, and provides reports that give the operators with the information to do their various jobs – owner, manager accountant, book-keeper, auditor, and operator.

Throughout each day, you choose options from the main screen of RentPlus that take you to the principal daily tasks, such as move-in, move-out, and payment. Your inventory of ‘Units’ (self-storage units, parking spaces, etc.) is automatically maintained.

Typically, at the end of each day the Bank Deposit Wizard is run. This provides a method for counting the cash and verifying the checks, credit card, and other payments that came in throughout the day, batching them into a single entry that is automatically entered into the RentPlus checkbook.

Rent and late charges, billing notices, and collection letters are automatically added each morning. Letters may be printed immediately or queued for printing at another time.

Other options provide methods to enter Payouts in order to record expenses and other expenditures. This includes printing and/or recording checks, cash payouts, and credit card expenses.

Various reports are then run that group all of the customer transactions (charges added, payments received, accounts receivable, prepaid accounts, etc.) or all accounting entries (income/expense report, balance sheet, checkbook register, etc.) or unit information (occupancy statistics, rent roll, size performance, etc.). All reports may be exported to Excel format, and many reports may be scheduled to be run automatically at set times.

Other functions assist in processes such as rent increases and auctions.

RentPlus Background Services (RPBS)

There is a program that runs whenever the computer is turned on called RentPlus Background Services. This program (Windows Service) runs silently and invisibly. Its job is to carry out tasks that need to be done at special times or that are requested on demand. For example, the RPBS handles the task of sending out e-mails messages: when you request a letter or report be e-mailed to someone, the message (or report) is assembled in RentPlus, then passed over to the RPBS to do the actual delivery of the message.

Other tasks performed by the RPBS include Daily Automatic Processing to add rent and late fees, and queue up letters due to be printed and running and sending (or printing) automatic reports.

The RPBS may be managed on the Service Monitor tab of the Database Management Tool.

RentPlus 2.0 Installation

1. Insert the RentPlus 2.0 installation CD into the CD or DVD drive

2. If Installation does not start automatically, use My Computer to browse to the CD and run the **RentPlusSetup.exe** program.

3. Follow the step by step instructions on screen to install RentPlus and all of its components to your computer.

4. IMPORTANT: The installation program installs the **RentPlus Background Services** program that runs hidden in the background all the time, doing tasks automatically for RentPlus. Tasks include running scheduled reports, sending e-mails, and doing the Daily Account Processing. Because of this, we recommend that you leave your computer ON all the time. You do not have to do this; however, automatic tasks will not be run if the computer is turned off at the time the task is scheduled.

System Requirements:

Operating System:	Windows XP Professional, Windows Vista, or Windows 2003 Server
Memory:	Minimum 512 Megabytes, Recommended 2 Gigabytes
Disk Space:	1 Gigabyte plus additional space for archival copies
Graphics:	Minimum resolution of 1024 x 768

Installation FAQ

The installation does not start automatically and I cannot find the Setup.exe program to run it.	Your computer may be hiding the '.exe' extension. If so, you may see several files called just 'setup' and you will not know which one to run. In the My computer window, select Tools | Folder Options and select the View tab. Uncheck the box labeled 'Hide extensions for known file types' and click Ok. You should then be able to see the Setup.exe file.
I need to connect to the SQL Server on another computer.	You may skip the installation of the SQL Server component during the installation process. Once RentPlus is installed, open RentPlus, and before doing anything else, choose the Change Server tab and enter the name of the SQL Server instance you are to connect to and the password (contact your system administrator for this information). Once connected, you can select the database you wish to open from the list of databases.

Keeping your information SAFE and SECURE

1. YOU MUST DO DAILY BACKUPS to an off-site location to protect your data.

2. ASSIGN EACH PERSON WHO WILL USE RENTPLUS THEIR OWN USER ACCOUNT, and assign appropriate security levels and permission settings.

3. AUDIT THE INFORMATION reported in RentPlus by verifying with bank records, physical inventories, and other standard audit procedures.

RentPlus 2.0 Startup

1. When you first startup RentPlus, there are no databases yet, so your first task is to create a new database so that is the page on the Database Management Tool screen that is displayed. Give your database a name and fill in the other fields, then click **Create**. It will take about one minute to create the new database.

> *Hint: A database is where all the information for a property is stored on the computer. Usually, there is one database for each property that is to be managed with RentPlus.*

Note: if you are currently a RentPlus 1.8 user, you can import your existing data into the new database. To have RentPlus 2.0 import the data, check the box for that feature. See below for additional information about importing information into RentPlus 2.0.

2. Once the database is created, click **Open** to start using the new database.

3, The first screen to be displayed is the **Registration Wizard**. Complete your company name and the other requested information, clicking **Next** through each of the screens, including giving yourself a login name and password. When you have completed all the information, click **Finish** to save and print the registration information. Please sign and then fax the registration form to the number shown on the form.

4. Once registration is completed, the **Setup Wizard** screen is displayed. This screen provides a guide to getting RentPlus ready for your business. Follow each step of the Wizard to setup your preferences and enter your current information. This screen will continue to be displayed each time you startup RentPlus, until you un-check the box marked ‘Show this screen on startup’.

5. When you close the Setup Wizard screen, the **RentPlus Main Screen** will be displayed, and you are ready to begin normal daily use of the program. If you are done for the day, click **Exit**.

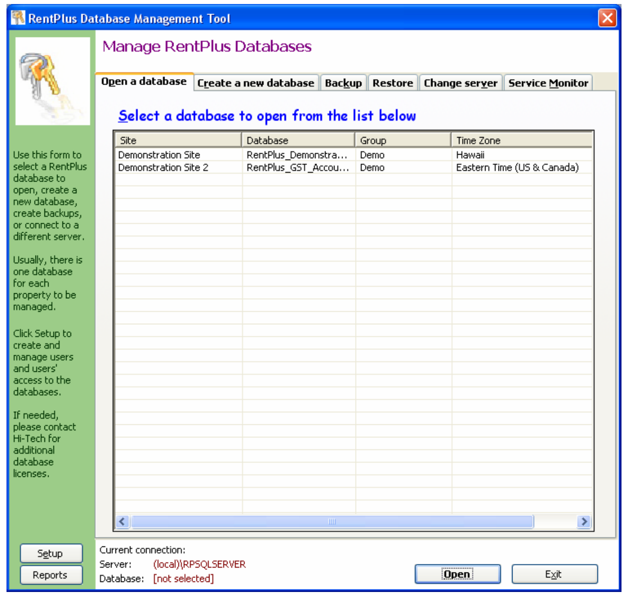
Subsequent Startups

1. After the initial startup of a database where you complete the registration, subsequent startups of the database will display either the **Setup Wizard** or the **RentPlus Main Screen**.

2. You may see other screens prior to the display of the **RentPlus Main Screen**, if there is information or a task that needs to be done, for example, a list of letters that need to be printed, or a list of credit card payments that need to be processed.

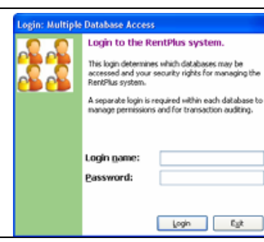
3. The **Daily Account Processing** screen will be shown. Usually, there is nothing for it to do except check for some automatic tasks, as the Daily Account Processing is normally done automatically overnight.

RentPlus Database Management Tool



This is the screen that is (usually) shown at the first startup of RentPlus. Each tab and button provides a specific function (described below).

The screen shown displays the tabs that are visible for 'admin' users. Non-admin users see only the 'Open a database' and 'Backup' tabs.

Open a database	Displays all the databases setup on the system that the logged-in user has permission to work with. Highlight a database in the list and click Open to begin using the data for that site.
Create a new database	Use this tab to create new databases. See Setup, below, for information on adding additional licenses for new databases.
Backup	Options on this tab let you make backup copies of your databases.
Restore	Allows you to select and restore a database from a backup file.
Change server	You may need to use this tab initially if you are connecting to data that is stored on another computer.
Service monitor	Provides tools for monitoring and managing the RentPlus Background Services program.
Setup	Opens a form that allows you to manage the sites and databases and users, to authorize additional licenses, to set the admin and report security levels for users and to set various other system settings.
Reports	If the Multiple-Site Reports module is activated, this button will display the main screen for that module.
Startup Login	One of the Setup items is to set whether or not to require the user to login before seeing this screen. If so, the login screen will appear prior to this screen, requiring the user to enter their login name and password. 

Setup Wizard (Summary)

See Setup Wizard Details for additional information.

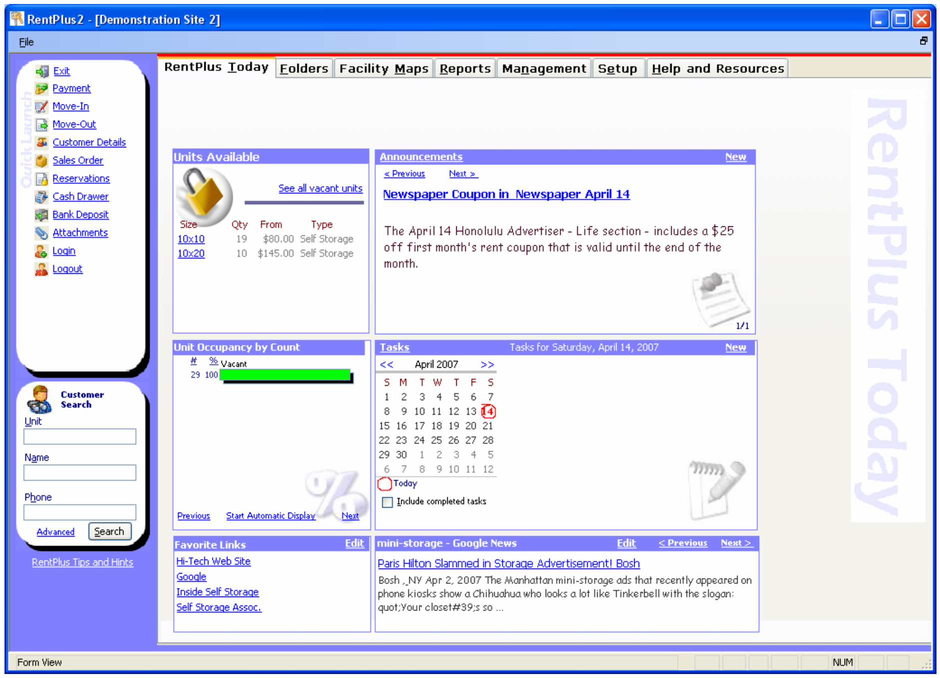
Options	Set preferences; manage lists, payment types accepted, regional settings, and more.
Users and Permissions	Each person who uses RentPlus must have his or her own login name and password. Use this Wizard to add the users, and to set the permissions that each level of user is to have.
General Ledger	Setup your chart of accounts, and the default accounts to be used when creating units, products and services, late charges, and other fees.
Taxes	Setup the tax settings for your jurisdiction; these may include federal, state, county and city taxes.
Locations	Define how your business is laid out – the properties, buildings, and floors. Each unit must be setup on a particular floor of a particular building on a particular property.
Units	For each unit, you will enter its location, type of unit, dimensions, and monthly, weekly and/or daily rental rate. You may also set the general ledger accounts and tax settings for each unit.
Access Control Interface *optional*	Allows you to define the type of access control system you are using, and the specific settings for the interface with that system. Once setup, RentPlus will keep the security system up to date as to who is allowed to go onto the property. See appendix for a chart of typical settings for popular security systems.
Facility Maps *optional*	Allows you to create one or maps to represent your facility. Once you have created the units (above), you can add them to the map, and drag them to a particular location on the map. You may also modify the colors the map uses to represent the status of each unit.
Products and Services	Products are defined in RentPlus as items that you purchase then resell (for example, locks). Services are defined as fees charged for anything that you do not purchase first (for example, cleaning fees). Setup each service that you think you may charge at some time, these should include NSF Fee, Cleaning Fee, Inventory Fee, etc. (You do not have to setup items such as administration fees, late fees and lien charges as these are created automatically). For each item, you must define various settings such as the name of the item, the general ledger accounts used, the tax to charge, if any, and the price. Setup each product that you resell as well. When setting up products, you will also have the chance to enter the current quantity on hand and setup the supplier record for the suppliers from whom you purchase products.
Rental, Collection and Discount Plans	A rental plan is a collection of contract terms and rules that may be applied to a new contract at the time of move-in. Each set of rules contains items such as late charges, late letters, billing notices, pro-ration rules, lock-out, and so forth. You may have one or more rental plan setup so you can easily accommodate different types of rentals (for example, a rental plan for Self Storage and another rental plan for RV Storage). This step also allows you to setup discount plans that can be used at move-in, for prepayments, or for recurring discounts for special customers such as military or seniors.
Automatic Payment Processing *optional*	Configure your system to authorize card payments through RentPlus using your Internet connection, and to sign customers up to pay rent automatically on the due date. For more information, contact Hi-Tech.
Pay-With-Rent Insurance *optional*	Allows you to activate the Pay-With-Rent Insurance feature in RentPlus. This feature allows you to automatically sign up and track and report insurance payments made as part of each customer's regular payment.
Existing Customers	The final step is to add your existing customers (if any) into the system. For each customer, you will enter their personal information (name, address, phone, etc.), contract information (move-in date, unit(s) rented, current rental rate, deposit), and any open charges (if past due) or the next due date (if paid up or prepaid). Historical information is not entered.

Once all of these steps have been completed, un-check the box labeled "Show this screen on startup", then click **Close**. Subsequently, this screen will not be displayed when the database is opened. To return to any of the setup screens, use the Setup tab on the main RentPlus screen.

RentPlus Main Screen

The Window title bar at the top of the RentPlus Main Screen displays the name of the company that you are currently working with.

Note the thin red line below the Window title bar and above the tabs – this line may be configured to be a different color for each database that you work with (Options, Other Settings).



Overview	The RentPlus main screen was designed to look and feel like a web page: the main elements are the Quick Launch menu in the upper left area, the Customer Search box in the lower left, and the tabs across the top. Just about every function in the system is therefore only one or two mouse clicks away. Learning to navigate RentPlus is usually easy because most users are already familiar with this layout from general use of the Internet.
File menu	The File menu provides access to these functions: 1) Selecting **Database Management Tool** closes the main RentPlus screen and returns you to the initial startup screen (the Database Management Tool). 2) Selecting **Save Backup Copy** makes a backup copy of the current database and prompts you to copy the backup to another location (for example, to a portable hard drive or CDRW folder). 3) Selecting **Exit** closes the RentPlus program immediately.
Quick Launch menu	The Quick Launch menu on the left of the main screen provides quick access to the most common tasks. If the FOLDERS tab is in view, then selecting a menu option will act on the selected item in the list, if relevant. If not, then you will be prompted to select the customer or unit.
Customer Search	Use the SEARCH BOX on the left to quickly find a customer by entering their name, unit number, or phone number. Press Enter or click Search. The FOLDERS tab is displayed and the possible matches are shown in the (filtered) folder listing. Select the matching entry to continue with that customer. Click the **Clear** button to remove the search results from the listing – the full customer listing will be displayed.

Tabs

RentPlus Today	Use this page for quick access to your vacant list and to create, view and edit tasks and announcements. Tasks are tied into your calendar to help keep you better organized, and announcements are used to enhance communication among staff. This page will also display links to your favorite web sites and a news feed for self-storage news.
Folders	At the top of the Folders page are tabs to select the folder you wish to display: Customers, Units, Payments, Prospects, etc. When you click on the name of a folder, the listing will be changed to display the contents of that folder. You can use the settings on the right near the top of the Folders tab to select the type of view, the size of the text, and the filter to apply to the listing. Each folder has different filters to provide various useful mini-reports. For example, the Customers folder can be filtered to only include those customers who are past due. Use the right-mouse button to click on an item in the list, and a menu will appear that provides quick access to a variety of useful tasks. Some of these tasks apply to the particular item you clicked (for example, right-click on a customer name and choose Payment to take a payment for that particular customer). Other tasks apply to the list – for example, Export to Excel or any of the filtering options. When a folder is displayed, you may use the Print Folder option on the Quick Launch menu to print the current listing.
Facility Maps	This tab allows you to view the Facility Map(s) that you have set up. When a map is displayed, left-click on a unit and information about that unit is displayed in the panel below the map. You may also right-click on a unit to display a menu of actions that may be taken for that unit. Other options on this screen allow you to change maps, to zoom in or out of the map, and to open the Map Editor.
Reports	The Reports tab displays a list of all of the reports that are available in the system. You can customize the list using the option to the left of the list. You can filter the list by selecting one of the categories. To open a report, highlight the report and click **View the selected report**. Once the report is displayed on screen, it may be printed, e-mailed, or exported to Excel, Word, and other formats. Some reports are labeled "Interactive" These reports contain multiple and variant reports based on information you supply. Some reports may be scheduled to be run automatically using the Schedule Automatic Reports option to the left of the report list.
Management (and accounting)	The Management and Accounting tab provides quick access to those tasks and reports that relate to management tasks (rent increases, auctions, audits, etc.) and to accounting (check-writing, journal entries, P&L reports, etc.).
Setup	The Setup tab provides access to the setup items that were first encountered in the Setup Wizard, plus a few extra functions relating to the on-going management of logins, users and permissions.
Help and Resources	This tab provides access to the RentPlus help resources including a **Tech Support Request** form that may be used to e-mail or fax requests for technical support directly to Hi-Tech. Also on this page are links to industry resources such as *Inside Self Storage*, *The Mini-Storage Messenger*, and the Self Storage Association.

Using other RentPlus screens

Wizards	Wizards are used throughout RentPlus to take you step by step through each step of a task such as a move-in or a payment. Wizards are identifiable by the **Cancel**, **Back, Next,** and **Finish** buttons at the bottom of the form. As you go through each step, look to the blue bar on the left for additional hints and answers to common questions. If you click **Cancel** nothing you have done will be saved. Only when you click **Finish** is any information saved in the system. The **Back** and **Next** buttons allow you to back and forth through the process as needed.
Property Pages	Property Pages are used to EDIT existing information. For example, Personal Properties is used to edit a customer's name, address, phone numbers, and other information. Property Pages are identifiable by the **Ok, Cancel,** and **Apply** buttons at the bottom of the screen. If you click **Cancel** nothing you have done will be saved. If you click **Apply**, your changes are saved. If you click **Ok**, your changes are saved and the Property Page is closed.
Report Preview	The Report Preview screen displays a report as it will look when printed. The toolbar at the top of the Report Preview screen allows you to print, send (e-mail), export, and zoom in or out of the view.
Interactive Reports	Interactive reports usually have multiple tabs to display variants of the main report. For example, on the Payments Received (Interactive) report, the first tab shows a summary by payment type – double-clicking a line within that summary will switch the screen to the Details tab and show the listing of the items that go into the line in the summary report that you double-clicked. Click the **Print** button in the lower left corner of the screen of the Interactive report to show the current view in the Report Preview screen.

Folders

Each folder displays a list of items, that may or may not be filtered. The folder may displayed in *List, Icon, or Details* view (select from the menu at right). You may also select the font size for the text displayed in the list. You may filter a list by selecting from the 3rd selection or by right-clicking on any item in the list.

Click 'Find in ...' to popup a detailed utility form for searching for items within the selected folder.

Customers
Displays: List of **Customers**
Filters: Active/Inactive, Status (due date)
Icons: Active Customers have blue shirts, inactive have red shirts

Units
Displays: List of **Units**
Filters: By Unit status
Icons: Each unit type has its own icon

Payments
Displays: List of (undeposited) **Payments**
(payments that have not been processed by the Bank Deposit Wizard)
Filters: By Payment Type
Icons: Each payment type has its own icon

Prospects
Displays: List of **Prospects** (prospective customer)
Filters: Active/Inactive
Note: this list is sorted by the Needed by date

Products and Services
Displays: List of **Products and Services** offered
Filters: Active/Inactive
Icons: Depict the category for the item

Sales Orders
Displays: List of **Sales Orders**
Filters: Recent/All
Note: 'Recent' are sales orders within the past 30 days

Purchase Orders
Displays: List of **Purchase Orders**
Filters: Recent/All
Note: 'Recent' are purchase orders within the past 90 days

Suppliers
Displays: List of **Suppliers**
Filters: Active/Inactive

The Customer Cycle

Prospect	At your first contact with the prospective customer, you want to capture contact information and needs (size, date, etc.). Use the **Prospect Wizard** to capture this information. The Prospect Wizard also allows you to print blank data capture forms which you can use to capture the needed information for entry into the computer later.
To…. Reservation	If the customer does not need the unit immediately, or one is not available, you should take a Reservation (with or without payment) to try and lock in that customer. To take a reservation, use the **Reservation Wizard**.
To…. Customer	When the customer is ready, use the **Move-In Wizard** to assign the customer to a unit, set the terms of the contract, and accept payment.
To…. Previous Customer	When the customer is through with the unit, use the **Move-Out Wizard** to calculate the balance due, if any (or refund) and to make the unit appear on the vacancy list. Note that the information about the customer and the rental is saved and not removed from RentPlus. If the customer returns, the previous rental information is instantly available to you.

Appendix A – Access Control Interface

Product/Company	Version/Setup	Action	Default Setting
DigiGate 700 ***Digitech International, Inc.***	**Windows /Local**	Access Hours	0=24 hour access
		Send Data File	c:\digi\toread.fil
		Event Data File	c:\rentplus\data\digidata.mdb
		Event Log File	c:\digi\logbase.ht
	Copy the following files from the RentPlus CD to the c:\digi folder: link.db, link.px *Copy the following files from the RentPlus CD to the c:\rentplus\data folder: digidata.mdb*		
	Windows/Remote	Access Hours	0=24 hour access
		Send Command	[none]
		Initialize Command	[none]
		Send Data File	c:\digi\link1.fil
		Event Data File	c:\rentplus\data\digidata.mdb
		Event Log File	c:\digi\logbase.ht
	Copy the following files from the RentPlus CD to the c:\digi folder: link.db, link.px *Copy the following files from the RentPlus CD to the c:\rentplus\data folder: digidata.mdb*		
	DOS /Local	Send Command	C:\digi\digisend.exe
		Send Data File	C:\digi\link.fil
	DOS/Remote	Send Command	C:\digi\dremote.exe
		Send Data File	C:\digi\link1.fil
	Windows/Workstation	Access Hours	0=24 hour access
		Send Data File	\\server\c\digi\toread.fil
		Event Data File	\\server\c\rentplus\data\digidata.mdb
		Event Log File	\\server\c\digi\logbase.ht
	Server references need to reference the proper computer name on your network		

<table>
<tr><th>Product/Company</th><th>Version/Setup</th><th>Action</th><th>Default Setting</th></tr>
<tr><td rowspan="13">Falcon Universal
PTI Access Control Systems</td><td rowspan="2">Windows – Falcon 2000 Local</td><td>Send Data File</td><td>C:\f2000\pti.dat</td></tr>
<tr><td>Event Data File</td><td>C:\f2000\falcondata.mdb</td></tr>
<tr><td colspan="3">For the security events to function, the security unit numbers in the RentPlus Security Settings must be exactly the same five digit number/letter combinations that are in the Falcon 2000 system. For example, A1 may be A0001.</td></tr>
<tr><td rowspan="2">GCI (Windows or DOS) Local</td><td>Send Command</td><td>C:\rentplus\ptisend.bat</td></tr>
<tr><td>Send Data File</td><td>C:\rentplus\pti.dat</td></tr>
<tr><td colspan="3">Copy the following files from the RentPlus CD to the RentPlus folder: wgci.exe, ptisend.bat.
ptisend.bat should contain the following commands:
<code>cd\rentplus</code>
<code>WGCI /P1 /V</code>
<code>Exit</code></td></tr>
<tr><td rowspan="2">GCI (Windows or DOS) Remote</td><td>Send Command</td><td>C:\rentplus\ptisend.bat</td></tr>
<tr><td>Send Data File</td><td>C:\rentplus\pti.dat</td></tr>
<tr><td colspan="3">Copy the following files from the RentPlus CD to the RentPlus folder: wgci.exe, ptisend.bat.
ptisend.bat should contain the following commands (substitute the remote system’s telephone number for nnn-nnn-nnnn):
<code>cd\rentplus</code>
<code>WGCI /P1 /B96 /Dnnn-nnn-nnnn /V</code>
<code>Exit</code></td></tr>
<tr><td rowspan="2">Windows – Falcon 2000 Workstation</td><td>Send Data File</td><td>\\server\c\f2000\pti.dat</td></tr>
<tr><td>Event Data File</td><td>\\server\c\f2000\FalconData.mdb</td></tr>
</table>

<table>
<tr><th>Product/Company</th><th>Version/Setup</th><th>Action</th><th>Default Setting</th></tr>
<tr><td rowspan="3">WinSen
Sentinel Systems, Inc.</td><td>Windows</td><td>Access Hours
Initialize command</td><td>0=Regular Hours (ex 7am to 7pm)
1=24 Hour Access
C:\gate\initialize.bat</td></tr>
<tr><td colspan="3">Note: The initialize command should only be used if units have not been entered into the WinSen System. If the units are already in the WinSen system, remove the initialize command from this setting. So, if the WinSen system has no units, then enter your units into RentPlus, then Download All units, then remove this initialize command from this setting. If you ever need to reload the units into the WinSen system, then insert this initialize command.</td></tr>
<tr><td></td><td>Send Data File</td><td>C:\gate\update.txt (local)
\\svr\c\gate\update.txt (workstation)</td></tr>
<tr><td></td><td colspan="3">You must use the Windows Task Scheduler (Control Panel) to schedule the computer running the WinSen system software run c:\rentplus\winsen.bat. Copy the WinSen.bat file from the RentPlus CD to the RentPlus folder. The WinSen.bat file should contain the following commands:
<code>cd\gate</code>
<code>if exist c:\gate\update.txt c:\gate\update.exe</code>
<code>exit</code>
Notes: The Security System Unit numbers specified in RentPlus have to match WinSen Interface Unit numbers. WinSen Interface Unit numbers default to 5 positions, all numeric. There is a WinSen setting for substituting alpha, and the number you will use in the interface will depend on that setting, for example:Using Substituting alpha, RentPlus Unit Number A014, would need an interface number of 1014, and would appear in WinSen as 0A014.Using the default Numeric setting, RentPlus unit number A014 would need an interface number of 14, and would appear in WinSen as 0A014.</td></tr>
<tr><td rowspan="2">Standard Universal
Open standard interface
courtesy Sentinel Systems, Inc.</td><td>DOS/Windows</td><td>Access Hours
Initialize command
Send data file</td><td>4-digits: 0000 – 2359
C:\gate\initialize.bat
C:\gate\update.txt</td></tr>
<tr><td colspan="3">This is an open interface used by a number of system manufacturers. Copy the initialize.bat file from the RentPlus CD to the Gate folder. Note: update.exe must be supplied by your security system manufacturer. Initialize.bat should include only this one line:
<code>exit</code>
If you are using MSTC Windows gate software and Windows XP, you must also set up a Windows Scheduled Task to run update.bat every few minutes. Copy the Update.bat file to the Gate folder. The Update.bat file should include:
<code>cd\gate</code>
<code>if exist c:\gate\update.txt c:\gate\update.exe</code>
<code>exit</code></td></tr>
</table>

Product/Company	Version/Setup	Action	Default Setting

General Interface
Open standard interface
Courtesy Demco Electronics
	Local
	
	Copy the GenUpdate.bat and ini.bat from the RentPlus CD to the RentPlus folder. Note: update.exe and ini_gate.exe must be supplied by your security system manufacturer. GenUpdate.bat will be similar to the following.
	`cd\gate`
	`if exist c:\gate\update.dta c:\gate\update.exe`
	`exit`
	Ini.bat should include the ini_gate.exe command:cd\gate
	`c:\gate\ini_gate.exe`
		Send Command
		Initialize command
		
		Send Data File
			C:\gate\genupdate.bat
			C:\gate\ini.bat
			(only needed if units have not been setup in the security system)
			c:\rentplus\change.dta

Wham
 	
Wham Systems, Inc.
	DOS/Windows
	
	If necessary, create the gl2whams folder, and copy the gl2whams.com and gl2whams.bat file from the RentPlus CD to the gl2whams folder. Gl2whams.bat should contain the following. Substitute the comport number for "x", and only include /R and /P if PIN Codes are used in RentPlus.
	`@echo off`
	`c:\`
	`cd\gl2whams`
	`c:\gl2whams\gl2whams.com /F:C:\gl2whams\genlink.fil /C:x /N /R /V /L /P`
	`copy genlink.fil genlink.bak`
	`del genlink.fil`
	`exit`
		Send command
		Send Data File
			C:\gl2whams\gl2whams.bat
			C:\gl2whams\genlink.fil

Demco
 	
Demco Electronics, Inc.
	DOS/Windows
	
	Copy the demco.bat file from the RentPlus CD to the Gate folder. Demco.exe and Ini_gate.exe must be supplied by Demco Electronics. Demco.bat should contain the following:
	`cd\gate`
	`if exist c:\gate\update.dta c:\gate\demco.exe`
	`exit`
		Send Command
		Initialize command
		Send Data File
			C:\gate\demco.bat
			C:\gate\ini_gate.exe
			C:\gate\update.dta

Product/Company	Version/Setup	Action	Default Setting
Technicode 510 ***Frame, Inc.***	**DOS/ Windows**	Send command Send Data File	C:\frame\frame.bat C:\frame\command.rcp

	Copy frame.bat from the RentPlus Cd to the c:\frame folder. The s510 and import.com files must be supplied by Frame. Access codes must be numeric. Frame.bat should include the following commands:
	`cd\frame`
	`s510/x`
	`import.com`
	`del command.rcp`
	`exit`		

MSTC ***Mystic Systems***	**DOS**	Access Hours Initialize command Send Data File	4 digits: 0000-2359 default access hours settings: 0=Standard, 1=Unlimited (24 hrs) C:\gate\ini.bat C:\gate\change.dta
	Unit numbers and codes must be numeric. Users of MSTC Windows software should use the Standard Universal Interface. The MSTC DOS software will only work on Windows 98 or earlier versions.		